

Virtual Management

Virtual teams require all traditional concepts and ideas of group management and development to be redefined. Your team management style needs to be adapted to ensure successful team collaboration and performance in a virtual world.

The virtual team model is starting to dominate the corporate world as we move deeper into the information and electronic age. New technologies ensure that virtual teams can connect anywhere/anytime but high performing teams still require strong team development and management skills to maximise the benefits of this technology.

This focus unit looks at the following:

1. Implementation of a virtual team

- Orientating virtual teams
- Building trust
- Defining goals and roles – developing a common purpose
- Agreeing on operating 'norms'

2. Managing a virtual team

- Developing and maintaining virtual relationships
- Use of technology in communication
- Coaching and mentoring in a virtual world
- Motivation and 'team-building'
- Problem-solving

Number of delegates: Minimum 10, maximum 40